CSE6242 / CX4242: Data & Visual Analytics

# Text Analytics (Text Mining)

Concepts, Algorithms, LSI/SVD

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# Text is everywhere

We use documents as primary information artifact in our lives

Our access to documents has grown tremendously thanks to the Internet

- WWW: webpages, Twitter, Facebook, Wikipedia, Blogs, ...
- **Digital libraries**: Google books, ACM, IEEE, ...
- Lyrics, closed caption... (youtube)
- Police case reports
- legislation (law)
- reviews (products, rotten tomatoes)
- medical reports (EHR electronic health records)
- job descriptions

# Big (Research) Questions

... in understanding and gathering information from text and document collections

- establish authorship, authenticity; plagiarism detection
- classification of genres for narratives (e.g., books, articles)
- tone classification; sentiment analysis (online reviews, twitter, social media)
- code: syntax analysis (e.g., find common bugs from students' answers)

### **Popular NLP libraries**

#### Stanford NLP

OpenNLP

tokenization, sentence segmentation, part-of-speech tagging, named entity extraction, chunking, parsing

• NLTK (python)

#### Named Entity Recognition:



President Xi Jinping of China, on his first state visit to the United States, showed off his familiarity with American history and pop culture on Tuesday night.

#### **Basic Dependencies:**

## Outline

- Preprocessing (e.g., stemming, remove stop words)
- Document representation (most common: bag-ofwords model)
- Word importance (e.g., word count, TF-IDF)
- Latent Semantic Indexing (find "concepts" among documents and words), which helps with retrieval

To learn more: Prof. Jacob Eisenstein's CS 4650/7650 Natural Language Processing

# Stemming

Reduce words to their stems (or base forms)

Words: compute, computing, computer, ...

Stem: comput

Several classes of algorithms to do this:

• Stripping suffixes, lookup-based, etc.

http://en.wikipedia.org/wiki/Stemming Stop words: http://en.wikipedia.org/wiki/Stop\_words

# Bags-of-words model

Represent each document as a bag of words, ignoring words' ordering. Why? For simplicity.

- Unstructured text -> a vector of numbers
- •e.g., docs: "I like visualization", "I like data".
  - •"**I**": **1**,
  - "like": 2,
  - "data": 3,
  - "visualization": 4
- "I like visualization" -> [1, 1, 0, 1]
- "I like data" -> [1, 1, 1, 0]

### **TF-IDF**

(a word's importance score in a document, among N documents)

When to use it? Everywhere you use "word count", you may use TF-IDF.

- TF: term frequency
- = #appearance a document
  (high, if terms appear many times in this document)
- IDF: inverse document frequency = log( N / #document containing that term) (penalize "common" words appearing in almost any documents)

#### Final score = TF \* IDF

(higher score -> more important)

Example: <u>http://en.wikipedia.org/wiki/Tf-idf#Example\_of\_tf.E2.80.93idf</u> 8

### **Vector Space Model**

Each document -> vector

Each query -> vector

Search for documents -> find "similar" vectors

#### Vector Space Model and Clustering

• Main idea:



#### **Outline - detailed**

- main idea
- cluster search
- cluster generation
  - evaluation

- Problem:
  - given N points in V dimensions,
  - -group them



- Problem:
  - given N points in V dimensions,
  - -group them



We need

- Q1: document-to-document similarity
- Q2: document-to-cluster similarity

- Q1: document-to-document similarity (recall: 'bag of words' representation)
- D1: {'data', 'retrieval', 'system'}
- D2: {'lung', 'pulmonary', 'system'}
- distance/similarity functions?

- A1: # of words in commonA2: ..... normalized by the vocabulary sizesA3: .... etc
- About the same performance prevailing one: cosine similarity

#### cosine similarity:

similarity(D1, D2) = 
$$cos(\theta)$$
 =  
sum( $v_{1,i} * v_{2,i}$ ) / [len( $v_1$ ) \* len( $v_2$ )]



cosine similarity - observations:

- related to the Euclidean distance
- weights  $v_{i,j}$ : according to tf/idf



tf ('term frequency')

high, if the term appears very often in this document.

idf ('inverse document frequency')
 penalizes 'common' words, that appear in almost every
 document

We need

- Q1: document-to-document similarity
- Q2: document-to-cluster similarity



- A1: min distance ('single-link')
- A2: max distance ('all-link')
- A3: avg distance (gives same cluster ranking as A4, but different values)
- A4: distance to centroid



- A1: min distance ('single-link') —leads to elongated clusters
- A2: max distance ('all-link') -many, small, tight clusters
- A3: avg distance
   –in between the above
- A4: distance to centroid -fast to compute

We have

- document-to-document similarity
- document-to-cluster similarity
- Q: How to group documents into 'natural' clusters

- A: \*many-many\* algorithms in two groups [VanRijsbergen]:
- theoretically sound (O(N^2))
   –independent of the insertion order
- iterative  $(O(N), O(N \log(N))$

#### Cluster generation - 'sound' methods

 Approach#1: dendrograms - create a hierarchy (bottom up or top-down) - choose a cut-off (how?) and cut



#### Cluster generation - 'sound' methods

 Approach#2: min. some statistical criterion (eg., sum of squares from cluster centers) –like 'k-means'

-but how to decide 'k'?

one way to estimate # of clusters k: the 'cover coefficient' [Can+] ~ SVD

#### LSI - Detailed outline

- LSI
- -problem definition
  - -main idea
  - -experiments

- [Foltz+,'92] Goal:
  - users specify interests (= keywords)
  - -system alerts them, on suitable news-documents

# Major contribution: LSI = Latent Semantic Indexing

-latent ('hidden') concepts

Main idea

- map each document into some 'concepts'
- map each term into some 'concepts'

Pictorially: term-document matrix (BEFORE)

|     | 'data' | 'system' | 'retrieval' | 'lung' | 'ear' |
|-----|--------|----------|-------------|--------|-------|
| TR1 | 1      | 1        | 1           |        |       |
| TR2 | 1      | 1        | 1           |        |       |
| TR3 |        |          |             | 1      | 1     |
| TR4 |        |          |             | 1      | 1     |

Pictorially: concept-document matrix and...

|     | 'DBMS-   | 'medical- |
|-----|----------|-----------|
|     | concept' | concept'  |
| TR1 | 1        |           |
| TR2 | 1        |           |
| TR3 |          | 1         |
| TR4 |          | 1         |

#### ... and **concept-term** matrix

|           | 'DBMS-   | 'medical- |
|-----------|----------|-----------|
|           | concept' | concept'  |
| data      | 1        |           |
| system    | 1        |           |
| retrieval | 1        |           |
| lung      |          | 1         |
| ear       |          | 1         |

Q: How to search, e.g., for 'system'?

A: find the corresponding concept(s); and the corresponding documents

|           | 'DBMS-   | 'medical- |
|-----------|----------|-----------|
|           | concept' | concept'  |
| data      | 1        |           |
| system    | 1 🕇      |           |
| retrieval | 1        |           |
| lung      |          | 1         |
| ear       |          | 1         |

|     | 'DBMS-   | 'medical- |
|-----|----------|-----------|
|     | concept' | concept'  |
| TR1 | 1        |           |
| TR2 | 1        |           |
| TR3 |          | 1         |
| TR4 |          | 1         |

A: find the corresponding concept(s); and the corresponding documents

|           | 'DBMS-   | 'medical- |
|-----------|----------|-----------|
|           | concept' | concept'  |
| data      | 1        |           |
| system    | 1 🕇      |           |
| retrieval | 1        |           |
| lung      |          | 1         |
| ear       |          | 1         |

|     | -        |           |
|-----|----------|-----------|
|     | 'DBMS-   | 'medical- |
|     | concept' | concept'  |
| TR1 | 1        |           |
| TR2 | 1        |           |
| TR3 |          | 1         |
| TR4 |          | 1         |
|     |          | 1         |
#### **Information Filtering + LSI**

Thus it works like an (automatically constructed) thesaurus.

We may retrieve documents that DON'T have the term 'system', but they contain almost everything else ('data', 'retrieval')

#### **LSI - Discussion**

- Great idea,
  - -to derive 'concepts' from documents
  - -to build a 'statistical thesaurus' automatically
  - -to reduce dimensionality (down to few "concepts")
- How exactly SVD works? (Details, next)

#### **Singular Value Decomposition (SVD)** Motivation

**Problem #1** Text - LSI uses SVD find "concepts"

#### Problem #2

Compression / dimensionality reduction

## **SVD - Motivation**

Problem #1: text - LSI: find "concepts"

| $\mathbf{term}$           | data | information | retrieval | $\operatorname{brain}$ | lung |
|---------------------------|------|-------------|-----------|------------------------|------|
| $\operatorname{document}$ |      |             |           |                        |      |
| CS-TR1                    | 1    | 1           | 1         | 0                      | 0    |
| CS-TR2                    | 2    | 2           | 2         | 0                      | 0    |
| CS-TR3                    | 1    | 1           | 1         | 0                      | 0    |
| CS-TR4                    | 5    | 5           | 5         | 0                      | 0    |
| MED-TR1                   | 0    | 0           | 0         | 2                      | 2    |
| MED-TR2                   | 0    | 0           | 0         | 3                      | 3    |
| MED-TR3                   | 0    | 0           | 0         | 1                      | 1    |

## **SVD - Motivation**

Customer-product, for recommendation system:



## **SVD - Motivation**

#### **Problem #2:** Compress / reduce dimensionality

# **Problem - Specification**

~10^6 rows; ~10^3 columns; no updates Random access to any cell(s) Small error: OK

| day              | We      | $\mathbf{Th}$ | $\mathbf{Fr}$ | Sa      | Su      |
|------------------|---------|---------------|---------------|---------|---------|
| customer         | 7/10/96 | 7/11/96       | 7/12/96       | 7/13/96 | 7/14/96 |
| ABC Inc.         | 1       | 1             | 1             | 0       | 0       |
| DEF Ltd.         | 2       | 2             | 2             | 0       | 0       |
| GHI Inc.         | 1       | 1             | 1             | 0       | 0       |
| KLM Co.          | 5       | 5             | 5             | 0       | 0       |
| $\mathbf{Smith}$ | 0       | 0             | 0             | 2       | 2       |
| Johnson          | 0       | 0             | 0             | 3       | 3       |
| Thompson         | 0       | 0             | 0             | 1       | 1       |

# **SVD** - Motivation day 2 day 1



(reminder: matrix multiplication)



3 x 2 2 x 1









## SVD Definition (in picture)



# SVD Definition (in words)

$$\mathbf{A}_{[n \mathbf{x} \mathbf{m}]} = \mathbf{U}_{[n \mathbf{x} \mathbf{r}]} \Lambda_{[r \mathbf{x} \mathbf{r}]} (\mathbf{V}_{[m \mathbf{x} \mathbf{r}]})^{\mathsf{T}}$$

#### A: n x m matrix

e.g., n documents, m terms

#### U: n x r matrix

e.g., n documents, r concepts

#### $\Lambda$ : r x r diagonal matrix

r : rank of the matrix; strength of each 'concept'

#### V: m x r matrix

e.g., m terms, r concepts



# **SVD - Properties**

**THEOREM** [Press+92]:



always possible to decompose matrix A into  $A = U \wedge V^{T}$ 

- U,  $\Lambda$ , V: unique, most of the time
- U, V: column orthonormal

i.e., columns are unit vectors, and orthogonal to each other  $\mathbf{U}^{\mathsf{T}} \mathbf{U} = \mathbf{I}$   $\mathbf{V}^{\mathsf{T}} \mathbf{V} = \mathbf{I}$ (I: identity matrix)

 $\Lambda$ : diagonal matrix with non-negative diagonal entires, sorted in decreasing order







#### • $\mathbf{A} = \mathbf{U} \wedge \mathbf{V}^{\mathsf{T}}$ - example:







'documents', 'terms' and 'concepts':

U: document-to-concept similarity matrix
V: term-to-concept similarity matrix
Λ: diagonal elements: concept "strengths"

'documents', 'terms' and 'concepts':
Q: if A is the document-to-term matrix, what is the similarity matrix A<sup>T</sup> A ?

A:

Q: A A<sup>T</sup> ? A:

'documents', 'terms' and 'concepts': Q: if A is the document-to-term matrix, what is the similarity matrix A<sup>T</sup> A ?

- A: term-to-term ([m x m]) similarity matrix
- $\mathbf{Q}:\mathbf{A}\mathbf{A}^{\mathsf{T}} ?$

A: document-to-document ([n x n]) similarity matrix

#### **SVD** properties

• V are the eigenvectors of the *covariance matrix*  $\mathbf{A}^{\mathsf{T}}\mathbf{A}$ 

$$\mathbf{X}^{\mathsf{T}}\mathbf{X} = \left(\mathbf{U}\boldsymbol{\Sigma}\mathbf{V}^{\mathsf{T}}\right)^{\mathsf{T}}\left(\mathbf{U}\boldsymbol{\Sigma}\mathbf{V}^{\mathsf{T}}\right) = \mathbf{V}\boldsymbol{\Sigma}^{2}\mathbf{V}^{\mathsf{T}}$$

• U are the eigenvectors of the *Gram (inner-product) matrix* **AA**<sup>T</sup>

$$\mathbf{X}\mathbf{X}^{\mathsf{T}} = \left(\mathbf{U}\mathbf{\Sigma}\mathbf{V}^{\mathsf{T}}\right)\left(\mathbf{U}\mathbf{\Sigma}\mathbf{V}^{\mathsf{T}}\right)^{\mathsf{T}} = \mathbf{U}\mathbf{\Sigma}^{2}\mathbf{U}^{\mathsf{T}}$$

Thus, SVD is closely related to PCA, and can be numerically more stable. For more info, see:

http://math.stackexchange.com/questions/3869/what-is-the-intuitive-relationship-between-svd-and-pca Ian T. Jolliffe, *Principal Component Analysis* (2<sup>nd</sup> ed), Springer, 2002. Gilbert Strang, *Linear Algebra and Its Applications* (4<sup>th</sup> ed), Brooks Cole, 2005.

#### Best axis to project on

('best' = min sum of squares of projection errors)



day 1

Beautiful visualization explaining PCA: http://setosa.io/ev/principal-component-analysis/



•  $\mathbf{A} = \mathbf{U} \wedge \mathbf{V}^{\mathsf{T}}$  - example:

variance ('spread') on the v1 axis





•  $A = U \Lambda V^T$  - example: -U  $\Lambda$  gives the coordinates of the points in the

projection axis

$$\begin{bmatrix} 1 & 1 & 1 & 0 & 0 \\ 2 & 2 & 2 & 0 & 0 \\ 1 & 1 & 1 & 0 & 0 \\ 5 & 5 & 5 & 0 & 0 \\ 0 & 0 & 0 & 2 & 2 \\ 0 & 0 & 0 & 3 & 3 \\ 0 & 0 & 0 & 1 & 1 \end{bmatrix} = \begin{bmatrix} 0.18 & 0 \\ 0.36 & 0 \\ 0.18 & 0 \\ 0.90 & 0 \\ 0 & 0.53 \\ 0 & 0.80 \\ 0 & 0.27 \end{bmatrix} \times \begin{bmatrix} 9.64 & 0 \\ 0 & 5.29 \\ 0 & 5.29 \\ 0 & 0.58 & 0.58 & 0.58 & 0 \\ 0 & 0 & 0 & 0.71 & 0.71 \end{bmatrix}$$

- More details
- Q: how exactly is dim. reduction done?

$$\begin{bmatrix} 1 & 1 & 1 & 0 & 0 \\ 2 & 2 & 2 & 0 & 0 \\ 1 & 1 & 1 & 0 & 0 \\ 5 & 5 & 5 & 0 & 0 \\ 0 & 0 & 0 & 2 & 2 \\ 0 & 0 & 0 & 3 & 3 \\ 0 & 0 & 0 & 1 & 1 \end{bmatrix} = \begin{bmatrix} 0.18 & 0 \\ 0.36 & 0 \\ 0.18 & 0 \\ 0.90 & 0 \\ 0 & 0.53 \\ 0 & 0.80 \\ 0 & 0.27 \end{bmatrix} \times \begin{bmatrix} 9.64 & 0 \\ 0 & 5.29 \end{bmatrix} \times \begin{bmatrix} 0.58 & 0.58 & 0.58 & 0 & 0 \\ 0 & 0 & 0 & 0.71 & 0.71 \end{bmatrix}$$

- More details
- Q: how exactly is dim. reduction done?
- A: set the smallest singular values to zero:

$$\begin{bmatrix} 1 & 1 & 1 & 0 & 0 \\ 2 & 2 & 2 & 0 & 0 \\ 1 & 1 & 1 & 0 & 0 \\ 5 & 5 & 5 & 0 & 0 \\ 0 & 0 & 0 & 2 & 2 \\ 0 & 0 & 0 & 3 & 3 \\ 0 & 0 & 0 & 1 & 1 \end{bmatrix} = \begin{bmatrix} 0.18 & 0 \\ 0.36 & 0 \\ 0.18 & 0 \\ 0.90 & 0 \\ 0 & 0.53 \\ 0 & 0.80 \\ 0 & 0.27 \end{bmatrix} X \begin{bmatrix} 9.64 & 0 \\ 0 & 5.29 \end{bmatrix} X$$








Exactly equivalent:

"spectral decomposition" of the matrix:



Exactly equivalent:

'spectral decomposition' of the matrix:



Exactly equivalent: 'spectral decomposition' of the matrix:



Exactly equivalent: 'spectral decomposition' of the matrix:



approximation / dim. reduction: by keeping the first few terms (Q: how \_\_\_\_\_many?)\_\_\_

$$\lambda_1$$
  $u_1$   $v_1^T$  +  $\lambda_2$   $u_2$   $v_2^T$  +...  
assume:  $\lambda_1 \ge \lambda_2 \ge \ldots$ 

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n

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## A (heuristic - [Fukunaga]): keep 80-90% of 'energy' (= sum of squares of $\lambda_i$ 's)

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#### **Pictorially: matrix form of SVD**



## **Pictorially: Spectral form of SVD** $\mathbf{A} \approx \mathbf{U} \mathbf{\Sigma} \mathbf{V}^T = \sum_i \sigma_i \mathbf{u}_i \circ \mathbf{v}_i$ n $\sigma_1 u_1^{\circ} v_1$ $\sigma_2 \mathbf{u_2}^{\circ} \mathbf{v_2}$ m

-Best rank-k approximation in L2

finds non-zero 'blobs' in a data matrix



finds non-zero 'blobs' in a data matrix



- finds non-zero 'blobs' in a data matrix =
- 'communities' (bi-partite cores, here)



## **SVD** algorithm

• Numerical Recipes in C (free)

- Drill: find the SVD, 'by inspection'!
- Q: rank = ??



 A: rank = 2 (2 linearly independent rows/ cols)



 A: rank = 2 (2 linearly independent rows/ cols)



 column vectors: are orthogonal - but not unit vectors:



and the singular values are:



Q: How to check we are correct?



- A: SVD properties:
  - -matrix product should give back matrix A
  - -matrix U should be column-orthonormal, i.e., columns should be unit vectors, orthogonal to each other
  - –ditto for matrix  $\ensuremath{\mathbf{V}}$
  - $-matrix \ \Lambda$  should be diagonal, with non-negative values

## **SVD - Complexity**

O(n\*m\*m) or O(n\*n\*m) (whichever is less)

Faster version, if just want singular values or if we want first *k* singular vectors or if the matrix is sparse [Berry]

#### No need to write your own!

Available in most linear algebra packages (LINPACK, matlab, Splus/R, mathematica ...)

### References

- Berry, Michael: http://www.cs.utk.edu/~lsi/
- Fukunaga, K. (1990). Introduction to Statistical Pattern Recognition, Academic Press.
- Press, W. H., S. A. Teukolsky, et al. (1992).
  Numerical Recipes in C, Cambridge University Press.

Q1: How to do queries with LSI? Q2: multi-lingual IR (english query, on spanish text?)

#### Q1: How to do queries with LSI? Problem: Eg., find documents with 'data'



- Q1: How to do queries with LSI?
- A: map query vectors into 'concept space' how?



- Q1: How to do queries with LSI?
- A: map query vectors into 'concept space' how?



term1

- Q1: How to do queries with LSI?
- A: map query vectors into 'concept space' how?



- Q1: How to do queries with LSI?
- A: map query vectors into 'concept space' how?



compactly, we have:



term-to-concept similarities

Drill: how would the document ('information', 'retrieval') be handled by LSI?

Drill: how would the document ('information', 'retrieval') be handled by LSI? A: SAME:



term-to-concept similarities

Observation: document ('information', 'retrieval') will be retrieved by query ('data'), although it does not contain 'data'!! CS-concept



Q1: How to do queries with LSI? Q2: multi-lingual IR (english query, on spanish text?)

- Problem:
  - -given many documents, translated to both languages (eg., English and Spanish)
  - -answer queries across languages

#### Solution: ~ LSI



# Switch Gear to **Text Visualization**

## Word/Tag Cloud (still popular?)


# Word Counts (words as bubbles)



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### Word Tree

### word tree

We

 $\square$  reverse tree  $\square$  one phrase per line

Shift-click to make that word the root.

We



#### http://www.jasondavies.com/wordtree/



## Termite: Topic Model Visualization

http://vis.stanford.edu/papers/termite



## Termite: Topic Model Visualization

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